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Royal Agricultural Winter Fair – WestJet Flight Booking Information

Conference/Convention Promise

Thank you for choosing AgriTours Canada to book your WestJet flights for your Royal Agricultural Winter Fair travel needs. We will do our utmost to ensure that your travel experience is fun, friendly, and affordable. Outlined below is our promise to you, our guest, regarding your convention / conference travel booking.

Booking Procedure:

1. Flight schedule information is available on WestJet's website www.westjet.com
2. Once you have established which flight or flights you need to and from Toronto from your closest WestJet Departure airport, contact us with your request.
3. Please call AgriTours Canada Inc. Toll free to book any Discounted Rate Flights scheduled for the Royal Agricultural Winter Fair in Toronto by calling toll free to AgriTours Canada Inc. at 1-887-683-5742. Bookings to be made by Richard Buck.
4. A Discount of 10% of Regular Seat Fares will be provided **if and only if your flights are booked through AgriTours Canada Inc.**
5. This discount does NOT apply to seat sale prices, so if you find a better price on a seat sale, book that quickly as there are limited seats sold in each seat sale category and routing within Canada.
6. We require the following information for ease and speed of booking if you are booking with AgriTours Canada for your discounted flight:
 - a. Date, Time, departure/return airport to and from Toronto, and the Flight # of your first choice for your departure and your return flights.
 - b. Also provide an alternative or second choice in case there is no space on your first choice of departure and return flights.
 - c. Names of individuals flying to and from Toronto and any deviations of some clients are coming earlier or staying later in Toronto.
 - d. Credit card information for making the booking.
 - e. Valid [e-mail address](#) and full mailing address and phone number(s) of person or persons making the flight bookings. This is so that flight details and e-tickets can be sent directly to the group organizer or to each participant should that be required.
 - f. Flight cancellation insurance and OUT of PROVINCE medical insurance is recommended and both can be sold by AgriTours Canada Inc. at discounted prices using TIC Insurance, one of Canada's foremost Travel Insurers.
 - g. If airport transfers are required in Toronto, to hotels, the [airport shuttle](#) can be booked on line through the blue link above or on AgriTours Canada's site.
 - h. Group transfers or limousine transfers can also be arranged.

Payments:

- Full payment is at the time of booking is required to guarantee flights. Fares are non-refundable, although if cancellation occurs, often a credit for the airline, can be used within 12 months of the cancellation of the flight with a cancellation fee having been deducted from that credit.
- Quotes that are provided but which are NOT booked at the time the quote and flight information is provided, are not guaranteed until paid for. With both travel agencies and on-line bookings taking place by clients and travel agents, flights are available only if they have not been captured by other clients booking on the same flights. If you see a flight, have a price and want that flight at that price (with our 10% discount) you must book it when it is available.
- WestJet and AgriTours Canada Inc. accept Visa, MasterCard, and American Express.
- If you book with us and a "seat sale" comes up subsequently which sometimes might occur with any airline booking, the price to cancel that flight and rebook is \$50/segment + HST or GST. Consider the price differences if you think about doing this as only on rare occasions might you actually end up saving money after the applied penalties and taxes.
- If cancellations occur, please include your WestJet 'Reservation Code' with all payments, names, and other correspondence, so that the cancellation and any credits can be applied to the correct individual who is receiving the credit.
- Here are the cancellation rules and penalties that apply:

• Cancellation # of Days Prior to Departure	• Cancellation Fee	• Credit / Refund
• Up to 2 hours prior to departure	• \$50.00 (+ GST) fee per person	• Balance of funds will be assigned to a future travel credit good for one year from date of cancellation towards another WestJet booking
• Less than 2 hours prior to departure	• All funds are non-refundable and non-creditable if no-showed or cancelled with less than 2 hours' notice	• No credit or refund given

- AgriTours Canada can also book hotel accommodations in Toronto, at the Toronto airport or nearby suburbs if specific hotels are required.
- Niagara Falls day trips are also available from the Royal Agricultural Winter Fair grounds on specific days of the Royal Agricultural Winter Fair. Please contact AgriTours Canada Inc. for details of these day trips and to book your tour of Niagara Falls and area.
- The Toll Free number from anywhere in North America is 1-877-683-5742 for AgriTours Canada. For those flying into Canada from other countries, who wish a flight booking for WestJet, contact us at 1-519-826-4077 or e-mail rbuck@agritourscanada.com with details.